

CONTENTS

CHAPTER 1 : SUPPLY CHAIN MANAGEMENT

- INTRODUCTION
- WHAT IS SCM?
- FUNCTIONING OF SCM
- OBJECTIVES OF SCM
- SCOPE OF SCM
- SUPPLY CHAIN DRIVERS AND OBSTACLES
- THE COMPLEXITY
- KEY ISSUES IN SCM
- STRATEGIC DECISIONS IN SUPPLY CHAIN MANAGEMENT
- SUPPLY CHAIN DECISION AND TRADEOFFS
- LEGAL ASPECTS IN SCM
- CUSTOMERS RELATIONSHIP MANAGEMENT STRATEGY
- SUPPLY RELATIONSHIP STRATEGY
- SUMMARY
- QUESTIONS

CHAPTER 2 : LOGISTICS NETWORK

- INTRODUCTION
- CENTRALISED AND DECENTRALISED SUPPLY CHAINS
- SCM DECISION MAKING
- MRP
- ERP AND MANAGING VARIABILITY
- KEY FEATURES OF NETWORK CONFIGURATION
- DATA COLLECTION
- TRANSPORTATION
- WAREHOUSING-STRATEGIC LOCATION AND MANAGEMENT
- DEMAND FORECASTING.
- SUMMARY
- QUESTIONS

CHAPTER 3 : INVENTORY MANAGEMENT

- INTRODUCTION
- CONCEPTS OF MATERIALS MANAGEMENT
- WHAT IS INVENTORY
- ECONOMIC LOT SIZE MODEL
- ABC AND VED INVENTORY MODELS
- OTHER INVENTORY MODELS
- ADVANTAGE AND DISADVANTAGE OF HOLDING INVENTORIES
- EFFECT OF DEMAND UNCERTAINTY
- FIXED ORDER COST
- VARIABLE LEAD FRAME
- INVENTORY UNDER CERTAINTY AND UNCERTAINTY
- RISK MANAGEMENT
- SUMMARY
- QUESTIONS

CHAPTER 4 : PROCUREMENT LOGISTICS

- INTRODUCTION TO PROCUREMENT
- IMPORTANCE OF PROCUREMENT
- SOURCE IDENTIFICATION
- Global Vs domestics SOURCES
- LANDED COST COMPUTATION
- E - PROCUREMENT
- ETHICS IN PROCUREMENT
- Individual component Vs module purchase
- ISSUES IN PROCUREMENT
- SUMMARY
- QUESTIONS

CHAPTER 5 : VENDOR MANAGEMENT

- INTRODUCTION
- VENDOR DEVELOPMENT
- VENDOR PERFORMANCE MONITORING
- VENDOR RATING
- CONTRACT NEGOTIATIONS AND RELATIONSHIPS
- VENDOR RELATIONSHIP MANAGEMENT
- Ancillary Units

- VENDOR MANAGED INVENTORIES
- OUTSOURCING
- SUMMARY
- QUESTIONS

CHAPTER 6 : WAREHOUSING MANAGEMENT

- INTRODUCTION
- FUNCTIONS OF WAREHOUSE
- IMPORTANCE OF WAREHOUSE
- ORGANISATION OF WAREHOUSE
- WAREHOUSE LAYOUT
- WAREHOUSE PROCEDURE
- DATA STORAGE
- SCRAP MANAGEMENT
- SUMMARY
- QUESTIONS

CHAPTER 7 : VALUE OF INFORMATION

- INTRODUCTION
- THE BULLWHIP EFFECT IN LOGISTICS
- QUANTIFYING BULLWHIP EFFECT
- LOCATING DESIRED PRODUCTS
- LEAD TIME REDUCTION
- DEVELOPING SUPPLY CHAIN AS A COMPETITIVE FOCUS
- CONFLICTING OBJECTIVES OF SCM
- INTEGRATING THE SUPPLY CHAIN
- SUMMARY
- QUESTIONS

CHAPTER 8 : MIS & SCM

- INTRODUCTION
- MIS IN SCM
- ROLE OF IT IN SUPPLY CHAIN MANAGEMENT
- IT FRAMEWORK FOR SCM
- SHARING OF INFORMATION REGARDING OPERATIONS
- TECHNOLOGY PARTNERSHIP

- INTERNATIONAL CO-ORDINATION
- DATA BASE
- SYSTEM ARCHITECTURE
- COMMUNICATIONS IN SCM
- E – COMMERCE
- IMPLEMENTATION OF ERP IN SCM AREAS
- SUMMARY
- QUESTIONS

CHAPTER 9 : MATERIAL HANDLING

- FEATURES OF MATERIALS HANDLING
- HANDLING REQUISITION
- BASIC HANDLING CONSIDERATIONS
- MECHANISED HANDLING SYSTEM
- AUTOMATED HANDLING
- SPECIAL HANDLING ISSUES
- SUMMARY
- QUESTIONS

CHAPTER 10 : PACKAGING

- NECESSARY OF PACKAGING
- CONSUMER PACKAGING
- INDUSTRIAL PACKAGING
- ESSENTIALS IN PACKAGING
- CHANNEL INTEGRATION
- TRADITIONAL PACKAGING
- NEW TRENDS IN PACKAGING
- SUMMARY
- QUESTIONS

CHAPTER 11 : DISTRIBUTION MANAGEMENT

- INTRODUCTION
- ROLE OF DISTRIBUTION AND SERVICE LEVELS
- FACTORS AFFECTING DISTRIBUTION
- DISTRIBUTION NETWORK IN PURCHASE
- DESIGN DISTRIBUTION OPERATION

- DISTRIBUTION COST COMPONENT
- PIPE LINE INVENTORY
- CENTRALISED AND DECENTRALISED CONTROL
- DIRECT SHIPMENT
- CROSS DOCKING
- PUSH BASED Vs Pull based supply chain management
- SUMMARY
- QUESTIONS

CHAPTER 12 : STRATEGIC ALLIANCES

- INTRODUCTION
- THIRD PARTY LOGISTIC (3PL)
- BAR CODING
- RFDI
- RETAILER – SUPPLIER RELATIONSHIP
- RELATIONSHIP ISSUES, REQUIREMENT, SUCCESS AND FAILURES
- DISTRIBUTERS INTEGRATION TYPES AND ISSUE
- SUMMARY
- QUESTIONS

CHAPTER 13 : DECISION SUPPORT SYSTEM

- INTRODUCTION
- ANALYTICAL TOOLS
- PRESENTATION TOOLS
- SMOOTH PRODUCTION FLOW
- CHALLENGES FOR FUTURE
- SUMMARY
- QUESTIONS

CHAPTER 14 : ORGANISATION FOR SCM

- INTRODUCTION
- ORGANISATION FOR SCM
- OBSTACLES IN SCM
- COORDINATION IN SCM
- BUILDING STRATEGIC TRUST AND PARTNERSHIPS
- SCM SYSTEM AND APPLICATIONS
- PLANNING OF SCM ORGANISATION

- REGULAR REVIEWS
- SUMMARY
- QUESTIONS

CHAPTER 15 : BENCHMARKING IN SCM

- WHAT IS BENCH MARKING?
- THE PROCESS OF BENCH MARKING
- MAPPING SUPPLY CHAIN PROCESS
- DEVELOPING SUPPLY CHAIN BENCH MARKING
- SUPPLIER BENCH MARKING
- SUPPLY CHAIN AUDIT
- BENCH MARKING DISTRIBUTOR PERFORMANCE
- IDENTIFYING LOGISTICS PERFORMANCE INDICATORS
- SUMMARY
- QUESTIONS

CHAPTER 16 : JUST IN TIME SCM

- THE JAPANESE PHILOSOPHY
- QUICK RESPONSE SCM
- INVENTORY MANAGEMENT BY VENDORS
- STRATEGIC LEAD TIME MANAGEMENT
- SYSTEM DYNAMICS
- OPERATION STRATEGIES FOR JUST IN TIME SCM
- SUMMARY
- QUESTIONS

CHAPTER 17 : MEASURING LOGISTICS

- WHY MEASURE PERFORMANCE?
- ISSUES IN SCM MEASUREMENT AND EVALUATION
- MEASUREMENT CATEGORIES
- PRICE PERFORMANCE
- COST EFFECTIVENESS MEASURES
- QUALITY AND TIME MEASURES
- STRATEGIC PERFORMANCE MEASURES
- DEVELOPMENT OF PERFORMANCE AND EVALUATION SYSTEM
- IMPLEMENT AND REVIEW SYSTEM

- SUMMARY
- QUESTIONS

CHAPTER 18 : MANAGING GLOBAL SCM

- INTRODUCTION
- CHALLENGES IN GLOBAL LOGISTICS
- PLANNING AND ORGANISING GLOBAL LOGISTICS
- LOGISTICS OF PRODUCT RECALLS
- COMMUNICATION AND COORDINATION
- THE STATELESS ENTERPRISE
- SUMMARY
- QUESTION

CHAPTER 19 : CURRENT ISSUES IN SCM

- INTRODUCTION
- PROCUREMENT OF SERVICES
- VALUE ENGINEERING AND VALUE ANALYSIS CONCEPT
- CRM VS SCM
- NEW ORGANIZATIONAL REQUIREMENTS
- FOURTH PARTY LOGISTICS
- GREEN SUPPLY CHAIN
- RURAL SUPPLY CHAIN MANAGEMENT
- QUALITY IN SUPPLY CHAIN
- PROFESSIONAL ETHICS
- SUMMARY
- QUESTIONS

CHAPTER 20 : CASE STUDIES

- WHAT IS CASE STUDY?
- ACTIVE SOURCING
- HAMARA PARTNER
- LEAD TIME MANAGEMENT
- LOGISTICS IN RETAIL SECTOR
- MSTC LIMITED
- ON SETTING ETHICAL STANDARDS
- SCM IN RETAIL SECTOR

- Supply chain security measures in Indian Ports
- Tender Negotiation
- We Deliver
- Fresh and Cheap Farm produce to Consumers

BIBLIOGRAPHY

INDEX